

Appendix A: product codes

Service Product Code

Here is a summary of the options for sending Parcels:

Service	Product Code
International Business Parcels Tracked & Signed	MTA
International Business Parcels Tracked & Signed with extra compensation	MTB
International Business Parcels Tracked	MP1
International Business Parcels Tracked with extra compensation	MP4
International Business Parcels Signed	MP5
International Business Parcels Signed with extra compensation	MP6
International Business Mail Tracked & Signed	MTC
International Business Mail Tracked & Signed with extra compensation	MTD
International Business Mail Tracked	MTI
International Business Mail Tracked with extra compensation	MTJ
International Business Mail Signed	MTM
International Business Mail Signed with extra compensation	MTN

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Afghanistan	X	X	✓
Aland Islands	✓	✓	X
Albania	X	X	✓
Algeria	X	X	✓
Andorra	✓	✓	X
Angola	X	X	✓
Anguilla	X	X	✓
Antigua / Barbuda	X	X	✓
Argentina	✓	X	X
Armenia	X	X	✓
Aruba	X	X	✓
Ascension Island	X	X	✓
Australia	X	✓	✓
Austria	✓	✓	X
Azerbaijan	X	X	✓
Bahamas	X	X	✓
Bahrain	X	X	✓
Bangladesh	X	X	✓
Barbados	✓	X	X
Belarus	✓	X	X
Belgium	✓	✓	X
Belize	✓	X	X
Benin	X	X	✓
Bermuda	X	X	✓
Bhutan	X	X	✓
Bolivia	X	X	✓
Bonaire	X	X	✓
Bosnia & Herzegovina	X	X	✓
Botswana	X	X	✓
Brazil	X	✓	✓
British Indian Ocean Territory	X	X	✓
British Virgin Islands	X	X	✓
Brunei	X	X	✓
Bulgaria	✓	X	X

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Burkina Faso	X	X	✓
Burundi	X	X	✓
Cambodia	✓	X	X
Cameroon	X	X	✓
Canada	✓	✓	X
Canary Islands	✓	✓	X
Cape Verde	X	X	✓
Cayman Islands	✓	X	X
Central African Republic	X	X	✓
Ceuta	X	X	✓
Chad	X	X	✓
Chile	X	X	✓
China (People's Republic of)	X	X	✓
Christmas Island (Indian Ocean)	X	X	✓
Christmas Island (Pacific Ocean)	X	X	✓
Colombia	X	X	✓
Comoros Islands	X	X	✓
Congo (Dem. Rep of)	X	X	✓
Congo (Rep of)	X	X	✓
Cook Islands	✓	X	X
Costa Rica	X	X	✓
Croatia	✓	✓	X
Cuba	X	X	✓
Curacao	X	X	✓
Cyprus	✓	✓	X
Czech Republic	✓	X	X
Denmark	✓	✓	X
Djibouti	X	X	✓
Dominica	X	X	✓
Dominican Republic	X	X	✓
Ecuador	✓	X	X
Egypt	X	X	✓
El Salvador	X	X	✓
Equatorial Guinea	X	X	✓

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Eritrea	X	X	✓
Estonia	X	✓	✓
Ethiopia	X	X	✓
Falkland Islands	X	X	✓
Faroe Islands	✓	✓	X
Fiji	X	X	✓
Finland	✓	✓	X
France	✓	✓	X
French Guiana	X	X	✓
French Polynesia	X	X	✓
French South Antarctic Territory	X	X	✓
Gabon	X	X	✓
Gambia	X	X	✓
Georgia	✓	X	X
Germany	✓	✓	X
Ghana	X	X	✓
Gibraltar	✓	✓	X
Greece	✓	✓	X
Greenland	✓	✓	X
Grenada	X	X	✓
Guadeloupe	X	X	✓
Guatemala	X	X	✓
Guinea	X	X	✓
Guinea-Bissau	X	X	✓
Guyana	X	X	✓
Haiti	X	X	✓
Honduras	X	X	✓
Hong Kong	✓	✓	X
Hungary	✓	✓	X
Iceland	✓	✓	X
India*	X	✓	✓
Indonesia	✓	X	X

* See country information at www.royalmail.com/personal/international-delivery/country-guides for details of service availability

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Iran (Islamic Republic of)	X	X	✓
Iraq	X	X	✓
Ireland (Republic of)	✓	✓	X
Israel	X	✓	✓
Italy	✓	✓	X
Ivory Coast (Cote D'Ivoire)	X	X	✓
Jamaica	X	X	✓
Japan	✓	X	X
Jordan	X	X	✓
Kazakhstan	X	X	✓
Kenya	X	X	✓
Kiribati	X	X	✓
Kosovo	X	X	✓
Kuwait	X	X	✓
Kyrgyzstan	X	X	✓
Laos (People's Democratic Republic of)	X	X	✓
Latvia	✓	✓	X
Lebanon	✓	✓	X
Lesotho	X	X	✓
Liberia	X	X	✓
Libya	X	X	✓
Liechtenstein	✓	✓	X
Lithuania	✓	✓	X
Luxembourg	✓	✓	X
Macao	X	X	✓
Macedonia	X	X	✓
Madagascar	X	X	✓
Mahore (also known as Mayotte)	X	X	✓
Malawi	X	X	✓
Malaysia	✓	✓	X
Maldives	X	X	✓
Mali	X	X	✓
Malta	✓	✓	X
Martinique	X	X	✓

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Mauritania	X	X	✓
Mauritius	X	X	✓
Melilla	X	X	✓
Mexico	X	X	✓
Moldova	✓	X	X
Mongolia	X	X	✓
Montenegro	X	X	✓
Montserrat	X	X	✓
Morocco	X	X	✓
Mozambique	X	X	✓
Myanmar	X	X	✓
Namibia	X	X	✓
Nauru Island	X	X	✓
Nepal	X	X	✓
Netherlands	✓	✓	X
New Caledonia	X	X	✓
New Zealand	✓	✓	X
Nicaragua	X	X	✓
Niger Republic	X	X	✓
Nigeria	X	X	✓
Niue Island	X	X	✓
North Korea (People's Democratic Republic of)	X	X	✓
Norway	X	✓	✓
Oman	X	X	✓
Pakistan	X	X	✓
Palau (known also as Belau)	X	X	✓
Panama	X	X	✓
Papua New Guinea	X	X	✓
Paraguay	X	X	✓
Peru	X	X	✓
Philippines	X	X	✓
Pitcairn Island	X	X	✓
Poland	✓	✓	X
Portugal	✓	✓	X

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Puerto Rico	X	X	✓
Qatar	X	X	✓
Reunion Island	X	X	✓
Romania	✓	X	X
Russian Federation	✓	✓	X
Rwanda	X	X	✓
San Marino	✓	✓	X
Sao Tome & Principe	X	X	✓
Saudi Arabia	X	X	✓
Senegal	X	X	✓
Serbia	✓	✓	X
Seychelles	X	X	✓
Sierra Leone	X	X	✓
Singapore	✓	✓	X
Slovak Republic	✓	✓	X
Slovenia	✓	✓	X
Solomon Islands	X	X	✓
South Africa (Republic of)	X	X	✓
South Korea (Republic of)	✓	✓	X
South Sudan	X	X	✓
Spain	✓	✓	X
Sri Lanka	X	X	✓
St Eustatius	X	X	✓
St Helena	X	X	✓
St Kitts & Nevis	X	X	✓
St Lucia	X	X	✓
St Maarten	X	X	✓
St Vincent & The Grenadines	X	X	✓
Sudan	X	X	✓
Suriname	X	X	✓
Swaziland	X	X	✓
Sweden	✓	✓	X
Switzerland	✓	✓	X
Syria	X	X	✓

Appendix B: service availability by country

Country	Tracked & Signed	Tracked	Signed
Taiwan	X	X	✓
Tajikistan	X	X	✓
Tanzania	X	X	✓
Thailand	✓	X	X
Timor-Leste	X	X	✓
Togo	X	X	✓
Tokelau Islands	X	X	✓
Tonga	✓	X	X
Trinidad & Tobago	✓	X	X
Tristan de Cunha	X	X	✓
Tunisia	X	X	✓
Turkey	✓	✓	X
Turkmenistan	X	X	✓
Turks & Caicos Islands	X	X	✓
Tuvalu	X	X	✓
Uganda	✓	X	X
Ukraine	X	X	✓
United Arab Emirates	✓	X	X
Uruguay	X	X	✓
USA	✓	✓	X
Uzbekistan	X	X	✓
Vanuatu	X	X	✓
Vatican City State	✓	✓	X
Venezuela	X	X	✓
Vietnam	X	X	✓
Wallis & Futuna Islands	X	X	✓
Western Sahara	X	X	✓
Western Samoa	X	X	✓
Yemen, Republic of	X	X	✓
Zambia	X	X	✓
Zimbabwe	X	X	✓